

# Membership FAQ

## I cannot log into my account?

If you do not know your password please click on the link to reset your password: [https://www.hotelsetc.com/member/lost\\_password/](https://www.hotelsetc.com/member/lost_password/)

If you do not know your username please click on the link [https://www.hotelsetc.com/member/lost\\_username/](https://www.hotelsetc.com/member/lost_username/)

Unique solution ID: #1026

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Last update: 2018-11-07 18:20